

How do I enable Transport Layer Security (TLS) 1.2?

Overview

Due to security vulnerabilities in certain older browsers, Soy Capital Bank is updating our online banking products to Transport Layer Security (TLS) 1.2. The disabling of TLS 1.0 and 1.1 will occur so that we can maintain the highest standards for our data security and to align with industry best practices. TLS is the layer that ensures that your connection is secure, encrypted and safe from attacks.

Please enable TLS 1.2 to access the following online banking solutions without interruption before Monday, June 18, 2018.

- SoyBank Anywhere (Retail Online Banking)
- SoyBank Direct (Business Online Banking)

About Transport Layer Security (TLS)

Transport Layer Security (TLS) is a protocol that ensures that a connection to a remote endpoint is securely encrypted to provide privacy and data integrity. Web applications and application programming interface (API) connections use TLS as a key component of their security. TLS 1.2 is the most current version and is considered to be the most secure. TLS 1.0 and 1.1 are earlier, now less secure versions.

TLS Preparations

Browsers and Operating Systems - TLS 1.2 Compatibility Notes

- **Microsoft Edge** - Compatible by default
- **Microsoft IE Desktop and mobile version 11** - Compatible by default
- **Microsoft IE Desktop versions 9 and 10** - Capable when run in Windows 7 or newer, but not enabled by default
- **Firefox 27 and higher** - Compatible by default
- **Google Chrome 38 and higher** - Compatible by default
- **Oracle Java version 1.7 and higher** - Compatible by default
- **Mobile Safari versions 5 and higher** - Compatible by default
- **Microsoft Windows Server 2008 R2 and higher** - Compatible by default
- **Microsoft Windows Server 2008 and below** - Not compatible with TLS 1.2
- **Microsoft Windows 7, 8.0, 8.1 and 10** - Compatible by default

- **Microsoft XP/Vista and below** - Not compatible with TLS 1.2

How to Enable Transport Layer Security (TLS) 1.2

1. From your internet browser, select **Tools**, then **Internet Options**.
2. Click the advanced Tab and scroll down to **Security** section.
3. Ensure TLS 1.2 is checked, if not check **TLS 1.2** and select, **Apply, OK**.

Please do not uncheck TLS 1.0 and 1.1 as access to other solutions or third-party sites that have not yet enabled TLS 1.2 will be adversely affected.

Not supporting TLS 1.2 prior to Monday, June 18, 2018 may result in a disruption of service to SoyBank Anywhere and SoyBank Direct.